



Conference Day 1 – Wednesday 9 October

8.30am – 9.00 am	Conference Registration
9.00am – 9.15am	Conference Welcome and Acknowledgement of Traditional Owners Richard Fiddis, <i>Executive Director</i> Civica
9.15am – 9.45am	CIVICA Trends Presented by the Civica Executive team
9.45am – 10.30am	CIVICA Keynote Speaker – Annabelle Chauncy Making a difference in developing communities
10.30am – 11.00am	Civica: The Changing Landscape of Data and Privacy report Presented by – <i>Sophi Bruce, University Technology Sydney</i>
11.00am – 11.30am	<i>Morning tea and Networking with our Sponsors</i>
11.30am – 11.40am	Welcome to SPUN 2019 Natasha Tsui-Po, <i>SPUN President</i>
11.40am – 12.00pm	Civica Library and Learning Report Simon Jones, <i>Managing Director</i> Library & Education Solutions, Civica <i>*Closed session – SPUN Members and Civica Staff only</i>
12.00pm – 12.30pm	Civica – Spydus Roadmap Jeremy Langley, <i>Product Manager</i> Library & Education Solutions, Civica <i>*Closed session – SPUN Members and Civica Staff only</i>
12.30pm – 1.00pm	Speed Dating with Sponsors
1.00pm – 1.45pm	<i>Lunch and Networking with our Sponsors</i>
1.45pm – 3.00pm	Safe Enough – Privacy in Practice Facilitated by – <i>Sophi Bruce, UTS</i> Let's talk about the challenges facing libraries
3.00pm – 3.30pm	<i>Afternoon tea and Networking with our Sponsors</i>
3.30pm – 3.45pm	SPUN Platinum Sponsor Presentation Brenton Hall <i>SOLUS</i>
3.45pm – 5.00pm	Spydus New Features & Developments Pt. A Jeremy Langley, <i>Product Manager</i> Library & Education Solutions, Civica <i>*Closed session – SPUN Members and Civica Staff only</i>

SPUN National Executive and Conference Organising Committee

President Natasha Tsui-Po president@spun.org.au	Secretary Phill Webb secretary@spun.org.au	Treasurer Nic Kilah accounts@spun.org.au	Committee Member Alison Jordan committeemember@spun.org.au
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Conference Day 2 – Thursday 10 October

8.45am – 9.00am	Conference Registration		
9.00am – 9.15am	One Click Solution – Transforming the Instant Report Samantha Campbell <i>Ipswich Library Service</i>		
9.15am – 9.30am	Requests module – Migrating from client to W10.2B Rachael Hainsworth <i>Wollondilly Shire Council Library Service</i>		
9.30am – 9.40am	Gold Sponsor Presentation Jayson Emery <i>Adilam</i>		
9.40am – 10.30am	Spydus New Features Pt. B Jeremy Langley, <i>Product Manager</i> Library & Education Solutions, Civica <i>*Closed session – SPUN Members and Civica Staff only</i>		
10.30am – 11.00am	<i>Morning tea and Networking with our Sponsors</i>		
11.00am – 12.45pm	SPUN AGM – SPUN Members only **SPUN National Executive and SPUN members**		
12.45pm – 1.45pm	<i>Lunch</i>		
TRAINING SESSIONS <ul style="list-style-type: none"> ▪ Training is seminar/discussion style and is for SPUN members only <ul style="list-style-type: none"> ▪ Notes are provided for all training sessions. ▪ You are welcome to follow along with your own device, provided you know how to connect to your system. 			
1.45pm – 3.15pm	Training 1A: Digging Into The System Identifying useful data and analytics via Boolean, Matomo Web Analytics, & Widgets	Training 1B: Acquisitions Refresher Familiarise yourself with some of the less frequently used features. i.e. Fund rollover, Serial properties, EDI, Vendors details	Training 1C: API Overview Our developers delve into the possibilities of APIs in library space
3.15pm – 3.45pm	<i>Afternoon tea and Networking with our Sponsors</i>		
3.45pm – 5.00pm	Training 2A: Customising Your OPAC Tips and practical examples to optimise your OPAC/WPAC i.e. Containers/Bootstrap/Facets	Training 2B: Data Management in Spydus - Uncover the tools and functionality to better your database Privilege Manager/ Bulk Change / Stock management / Reporting / Borrower Archiving & Anonymising	Training 2C: Focus Group – Re-thinking the customer experience Discuss the potential innovations such as chat bots, virtual assistants and mobility

Conference Day 3 – Friday 11 October

8.50am – 9.00am	Conference Registration
9.00am – 9.15am	SPUN Sponsored Delegate Presentation – All great in the Great Southern Helen Beck <i>Albany Public Library</i>
9.15am – 9.25am	Gold Sponsor Presentation Peter Ferendinos <i>FE Technologies</i>
9.25am – 10.30am	CIVICA: How to use the platforms (Ideas portal; Service desk; Knowledge portal) <i>*Closed session – SPUN Members and Civica Staff only</i>
10.30am – 11.00am	<i>Morning Tea and Networking with our Sponsors</i>
11.00am – 11.15am	SPUN Sponsored Delegate Presentation – Security Options in the Browser Justin Matich <i>Hutt City Libraries</i>
11.15am – 12.45pm	Let's talk about Spydus: Trends and discussions Hot Topics to Helpdesk, SPUN list, and more Questions on Notice – but with a lot of advance notice <i>*Closed sessions – SPUN members and Civica Staff only</i>
12.45pm – 1.00pm	Lightning Talks – New ideas, Updates, and more! <i>From the floor in 5 minutes, we invite you to share what you're doing at your library.</i>
1.00pm – 1.45pm	<i>Lunch</i>
1.45pm – 3.00pm	Networking and knowledge sharing <i>In conjunction with Civica staff and Sponsors, this is an opportunity for open discussions on ideas presented or to talk to Civica staff on new developments featured during Conference.</i> Topic A: Try out <i>Sampleville Library</i> using 10.Next! Pre-requisite: Laptop Topic B: More with Sponsors – SOLUS Topic C: Presenters - tell me more about what/how/why you did that!
3.00pm	Conference Close
3.10pm – 4.00pm	Farewell drinks & Bon Voyage <i>Lobby Bar, Pullman Melbourne on the Park</i>

Sponsored by



SPUN would like to thank the following organisations for their support of the 2019 SPUN Conference:

CIVICA

Transforming the way you work

Solus

James Bennett
YOUR SOLUTIONS PARTNER

Adilam



Social & Networking Activities

Tuesday 8 October

<p>From 6.30pm</p>	<p>Early Arrivals get together <i>Lobby Bar, Pullman Melbourne on the Park</i> (Buy your own)</p>
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Wednesday 9 October

<p>7.00pm – 10.00pm</p>	<p>Gala Dinner Reception* <i>Pullman Melbourne on the Park</i></p> <p>Dress Code: wear black or white or both! Semi-formal</p> <p><i>*Tickets must be purchased in advance.</i></p>
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Thursday 10 October

<p>7.00pm – 9.30pm</p> <p>Note: Meet in the foyer at 6.40pm, for walk to venue.</p>	<p>Conference Cocktail Party <i>Trinket Bar</i></p> <p><i>Must be attending conference</i></p>	<p>Sponsored by: Civica</p>
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